



Ramachandran V <vraamc@gmail.com>

---

## Decade of association

---

M S HARISH <harish@techser.com>

Mon, Nov 18, 2013 at 8:14 PM

To: Ramachandran V <vraamc@gmail.com>, ngs@techser.com, gvs@techser.com, msuresh@techser.com, K R NATARAJ <nataraj@techser.com>

Dear Mr.Ramachandran,

Sorry for the late reply.

It is really great to have completed a decades association with you. I feel it may not be out of place to mention that your contribution to our company is surely immense and has helped us in reaping bebenefits from the quality systems. Your valuable suggestions and feedback on time to time has surely been an encouraging factor to us and helped us in improving our systems on a regular basis.

We surely acknowledge your gratitude and also we do look forward for a continued fruitful association in future also.

Regarding the feedback format , I feel KRN is the right person to give the feedback on our behalf.

Thanks once again,

Regards

Harish

---

**From:** Ramachandran V [mailto:vraamc@gmail.com]

**Sent:** Thursday, November 07, 2013 10:53 AM

**To:** ngs@techser.com; gvs@techser.com; msuresh@techser.com; harish@techser.com; K R NATARAJ

**Subject:** Fwd: Decade of association

To all the Directors of Techser,

Greetings to you

It was on 13th November, 2003, that I raised my FIRST Invoice on Techser, for the services rendered towards consultancy in ISO 9001 standards.

It has been a decade of relationship. You are one of the few companies, with whom I have been continuously associated for these 10 years

I am thankful to the Directors of Techser, for having encouraged me so far. I am also thankful to Mr. Joshi and Mr. Raghu- MR's of the respective Divisions, for providing the ground support in coordination and cooperation

To recall, during these 10 years, I have provided consultancy in

- upgrading ISO 9001 in the Bangalore unit to the 2008 standards- in fact yours was the first company certified by TUV, Bangalore, against the ISO 9001:2008 standards
- implementing ISO 9001 standards in your Parwanoo unit
- re certification of the Bangalore unit
- Upgrading to IMS, consisting of QMS, EMS, and OHSAS, in the Mysore unit
- implementing ISO 9001:2008, in your info-solutions division at Mangalore
- internal audits from time-to-time
- conducting a couple of internal auditors' training programme

During these 10 years, I have able to effectively provide the support and taking your company thro' the certification and re certification processes. I have been able to update my knowledge and exposure to the updated standards of QMS, EMS, and OHSAS. I have been able to interact with my customers thro launching of my personal website- [www.suthejassolutions.com](http://www.suthejassolutions.com).

I am happy and proud to inform you that your company has greatly contributed to my personal contribution of the following milestones in my professional career

- successfully completing 20 years of Management System consultancy, auditing and training ( became a qualified Lead Auditor in the year 1993) and
- successfully completing 20,000 hours of Consultancy (one of the hallmark of expertise in a particular field).

With the above successes, I am getting ready to provide service for the new challenges that are awaited in the next 2/3 years. Next revisions of ISO 9001 and ISO 14001, are expected to be released in the year 2015. The revision in the ISO 9001 standard is likely to pose a challenge to the companies and the Top Management, since new concepts such as Risk Management, are being introduced

I am looking forward to another decade of relationship & association and I am confident that I shall be able to continue these value-adding services with an improved and effective methods of consultancy

I am attaching a feedback form

Kindly fill up the same and mail to me for my records

Kindly

Thanking you once again,

**Regards,**  
**Ramachandran V**

**Phone: 098800 36738**

**URL: [www.suthejassolutions.com](http://www.suthejassolutions.com)**